

MSLR® eFoil – Limited Warranty Agreement

Effective Date: August 06, 2025

Issued by: MSLR Electric Inc., Kelowna, British Columbia, Canada.

1. Warranty Coverage

MSLR Electric Inc. (“MSLR”) warrants that your new MSLR eFoil is free from defects in materials and workmanship for **one (1) year** from the original date of purchase, provided the product is used strictly in accordance with MSLR’s published guidelines, manuals, and safety instructions.

2. Battery Warranty

The **battery pack and charger** are covered by a separate, limited warranty for **six (6) months** from the original purchase date. After the 6-month period, all repairs, replacements, and services are the customer’s responsibility.

Battery servicing and sales are available exclusively through MSLR’s authorized service center in Surrey, British Columbia.

3. Warranty Claim Process

To make a warranty claim, the original purchaser must:

1. Provide **valid proof of purchase** (invoice or receipt).
2. **Contact MSLR** to obtain a Return Authorization (RA) number before shipping any product.
3. **Ship the product to MSLR’s designated facility in Surrey, BC at the customer’s expense.**
 - **MSLR is not responsible for shipping costs, risk of loss, or damage during transit.**
4. Allow MSLR to inspect and determine, at its sole discretion, whether a defect is covered.

4. Exclusions and Limitations

This Warranty does **not** cover:

- Damage or failure caused by misuse, neglect, improper maintenance, or operation contrary to instructions.
- Unauthorized modifications, repairs, or third-party parts.
- Normal wear and tear, including scratches, fading, corrosion, or gradual battery capacity loss.
- **Any shipping costs, labor, or incidental expenses.**
- **Any personal injury, death, or property damage arising from product use, regardless of cause.**

5. Disclaimer of Liability

By purchasing and using an MSLR eFoil, the user acknowledges and accepts all risks associated with water sports.

- **MSLR shall not be held liable for any injury, death, property damage, or other losses—whether direct, indirect, incidental, or consequential—arising from the use, misuse, or failure of the product.**
- **Under no circumstances will MSLR's liability exceed the original purchase price of the product.**
- This Warranty is **non-transferable** and applies only to the original purchaser.

6. Legal Terms

- This Warranty is governed by the laws of **British Columbia, Canada.**
- Any disputes will be resolved exclusively in the courts of British Columbia.
- This document constitutes the entire Warranty agreement and supersedes all prior representations or verbal assurances.

Summary of Coverage

Component	Coverage Period	Notes
Full eFoil (excluding battery)	1 year	Parts only, customer pays all shipping
Battery Pack & Charger	6 months	Service & sales: Surrey, British Columbia

Customer Acknowledgment

By using or registering your MSLR eFoil, you agree that you have read and understood this Warranty and the associated **assumption of risk**. Water sports involve inherent dangers, and MSLR cannot guarantee safety under any circumstances.