

# Frequently Asked Questions (FAQ)

## About MSLR Efoils

### What is MSLR Efoils?

MSLR Efoils is a leading innovator in electric hydrofoil surfboards, designed for high performance, safety, and efficiency. We focus on delivering cutting-edge technology, premium materials, and an intuitive riding experience for both beginners and advanced riders.

### What makes MSLR Efoils different from other eFoil brands?

MSLR Efoils stands apart from the competition in several ways:

- **Innovative Marine Safety Technology** – We are the only eFoil company with patents for our **MSLED Marine Safety LED Technology**, an advanced lighting system that enhances rider visibility in low-light conditions, improving safety for both the rider and surrounding watercraft.
- **Precision Engineering** – Our eFoils are designed with **high-efficiency motors, premium carbon fiber materials, and intelligent control systems** for smooth, powerful rides.
- **Longer Battery Life & Fast Charging** – Our high-capacity battery systems offer extended ride times and quick recharge capabilities to maximize time on the water.
- **Dealer & Partner Programs** – We provide opportunities for dealers and affiliates to collaborate with us and help expand the future of electric watersports.

### Do you offer dealer or affiliate programs?

Yes! We are actively growing our dealer and affiliate network. If you're interested in partnering with MSLR Efoils, contact us at [info@mslrelectric.com](mailto:info@mslrelectric.com) to discuss dealership opportunities or our affiliate program.

## General Efoil Questions

### What is an eFoil?

An eFoil is an electric-powered hydrofoil surfboard that lets riders glide above the water using a battery-powered motor and a hydrodynamic wing system. Riders control the board via a wireless handheld remote, enabling smooth acceleration and maneuverability.

### How fast can an eFoil go?

Speeds vary by model, but most MSLR Efoils can reach **20-30 mph (32-48 km/h)**, depending on rider weight, water conditions, and wing configuration.

### **How long does the battery last?**

MSLR Efoils provide a **ride time of 60-120 minutes per charge**, depending on speed, rider weight, and riding style.

### **How long does it take to charge the battery?**

A full charge typically takes **1.5 to 2.5 hours**, depending on the charger type and battery capacity.

### **Is riding an eFoil difficult?**

Most beginners can start foiling within **30-60 minutes** of practice. Our eFoils are designed to be user-friendly, with gradual acceleration and stable wing designs to help riders gain confidence quickly.

### **Do I need waves to ride an eFoil?**

No. eFoils are powered by an electric motor, meaning they can be ridden in **lakes, rivers, and oceans—even in completely flat water conditions.**

## **Purchasing & Maintenance**

### **How much does an eFoil cost?**

Prices vary depending on the model, battery capacity, and included accessories. Contact us for the latest pricing and package deals.

### **What's included with an MSLR Efoil package?**

Each package typically includes:

- eFoil board
- Mast and motor system
- Wireless remote control
- High-capacity battery
- Fast charger
- Protective carrying case
- Toolkit and user manual

### **How do I maintain my eFoil?**

Proper maintenance ensures longevity. After each ride:

- **Rinse your eFoil** with freshwater to remove salt or debris.
- **Dry all components** before storing.
- **Store the battery** in a cool, dry place.
- **Inspect connections and tighten bolts** regularly.

### **Can I travel with an eFoil?**

Yes, but **lithium-ion battery regulations** vary by airline. Check with your airline before flying, as you may need to ship the battery separately.

## **Safety & Regulations**

### **Is riding an eFoil safe?**

Yes, when used responsibly. MSLR Efoils prioritize safety with:

- **MSLED Marine Safety LED Technology** for enhanced visibility.
- **Automatic shutoff** when the remote is released.
- **Recommended safety gear** such as a life jacket and helmet.

### **Do I need a license to ride an eFoil?**

Most locations do not require a license, but some areas have specific regulations for powered watercraft. Always check with local authorities before riding.

### **What are the best conditions for riding an eFoil?**

Calm waters with minimal wind and waves provide the best experience for beginners. Advanced riders may enjoy more challenging conditions.

## **Support & Warranty**

### **What warranty does MSLR Efoils provide?**

We offer a **limited warranty** covering manufacturing defects. Warranty terms vary by component—contact us for detailed information.

### **Where can I get replacement parts?**

Replacement parts and upgrades are available directly from MSLR Efoils or authorized dealers. Contact us to order specific components.

## **Do you offer customer support?**

Yes! Our team is available to assist with any questions or technical issues. Reach out to us at **info@mslrelectric.com** or call **1.236.200.5955**.

If you have any additional questions, feel free to contact us. We're here to help!